



Press Release

Sopra Banking Software announces that the online business of Santander Consumer Bank in Belgium runs through its platform which offers a 100% digital customer experience

Paris, 19th July 2017 – Sopra Banking Software, trusted partner of banks, announces that Santander Consumer Bank, Santander Consumer Finance' subsidiary, is using its platform "Direct Banking on Saas" for running its online business in Belgium. This one operates since April 2017, after a seven-month project, a record in banking sector. Thanks to its innovative features, it offers a 100% digital customer experience, allowing in particular the opening of the online account in no more than two minutes.

« Direct Banking on SaaS »: a complete and "end-to-end" Sopra Banking Software offer

On "santanderconsumerbank.be" website, clients can live a total digital banking customer experience. Thanks to the reading of the electronic chip integrated in their identity card and a secure on-line electronic signature process, two minutes are enough to register and get the bank new account details that has been instantly created. The end-to-end solution is entirely managed by the Sopra Banking Software's teams, including the hosting part. It includes the licenses, the maintenance and the complete support, and the technical infrastructure and the managed services. It integrates a SMS services provider, a mail server, the messages for SEPA payments and interface with an external ledger for the accounting consolidation of the group.

Emmanuel Gillet, Deputy CEO of Sopra Banking Software says: "We are happy Santander Consumer Bank Belgium has chosen our « Direct Banking on SaaS » solution. It is the fifth bank to be convinced by this innovative solution, an indicator of the relevancy of our strategic vision. This global Saas offer perfectly answers the current challenges of banks. In particular it allows banks to offer their clients a differentiative value, facing competition and environment evolution".

About Sopra Banking Software

With over 3 500 experts and one of the deepest, broadest portfolios of software and services, Sopra Banking Software is a trusted, long-term partner of over 800 banks in more than 70 countries. Sopra Banking Software has an unequalled ability to address the requirements for banks and financial institutions of any size and scope, allowing them to innovate and expand their services. Sopra Banking Software is a subsidiary of the Sopra Steria Group, a world leader in digital transformation, with more than 40 000 employees. In 2016, Sopra Steria achieved a pro forma turnover of € 3,7 billion.

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About Santander Consumer Bank

Santander Consumer Bank is a Belgium bank and part of Banco Santander group. Banco Santander (SAN SM, STD US, BNC LN) is a leading retail and commercial bank, headquartered in Spain, with a meaningful market share in 10 core countries in Europe and the Americas. It is among the world's top banks by market capitalization. The bank's purpose is to help people and businesses prosper, in a way that is simple, personal and fair. Founded in 1857, Santander had EUR 1.52 trillion in managed funds, 125 million customers, 12,200 branches and 188,000 employees at the close of 2016. Santander made attributable profit of EUR 6,204 million in 2016, an increase of 4% compared to the previous year.

Press contacts

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