

## 2009 Annual Results Presentation

16 February 2010

# Agenda

- 2009 Achievements
- Complementary Information
- New Wins and Commentary
- Strategy and Outlook



# Revenue (€m)

| 1,129.5 | 1,094.3 |
|---------|---------|
| 702.8   | 37.1    |
|         | 704.5   |
| 210.7   | 170.5   |
| 171.2   | 182.2   |
| 2008    | 2009    |

| Growth: | Full Year | Q4    |  |
|---------|-----------|-------|--|
| Total   | -3.1%     | -8.0% |  |
| Organic | -4.5%     | -6.0% |  |
|         |           |       |  |

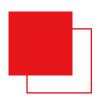
| Organic Growth        | 2009    | Q4      |
|-----------------------|---------|---------|
| Management Consulting | - 17.2% | - 7.3%  |
| SSI* France           | + 0.3%  | - 4.3%  |
| SSI* Europe           | - 15.3% | - 18.3% |
| Axway                 | - 7.6%  | - 1.1%  |

\*SSI: Systems & Solutions Integration

# Income Statement

|   | 31/12<br>2009 |      | 31/12<br>2008 |      | %<br>Change |  |
|---|---------------|------|---------------|------|-------------|--|
|   | €m            | %    | €m            | %    |             |  |
| Revenue                                     | 1,094.3       |      | 1,129.5       |      | - 3.1%      |  |
| Staff costs - Employees                     | -737.4        |      | -721.8        |      | + 2.2%      |  |
| Staff costs - Contractors                   | -74.3         |      | -97.6         |      | - 23.9%     |  |
| Operating expenses                          | -183.7        |      | -193.8        |      | - 5.2%      |  |
| Depreciation, amortisation and provisions   | -15.9         |      | -14.0         |      | + 13.6%     |  |
| Profit from recurring operations            | 83.0          | 7.6% | 102.3         | 9.1% | - 18.9%     |  |
| Amortisation of allocated intangible assets | -2.6          |      | -1.4          |      |             |  |
| Other operating income and expenses         | -17.2         |      | -1.2          |      |             |  |
| Operating profit                            | 63.2          | 5.8% | 99.7          | 8.8% |             |  |
| Net cost of financial debt                  | -9.2          |      | -9.9          |      |             |  |
| Net financial expense                       | -1.8          |      | -3.3          |      |             |  |
| Corporate income tax                        | -20.9         |      | -             |      |             |  |
| Profit after tax of discontinued activities | -4.1          |      | _             |      |             |  |
| Net profit                                  | 27.2          | 2.5% | 58.2          | 5.2% |             |  |





## Operating Profit by Division

|                        | 2009    |       |          | 2008    |       |          |
|------------------------|---------|-------|----------|---------|-------|----------|
| (in millions of euros) | Revenue | PRO** | % Margin | Revenue | PRO** | % Margin |
| Management consulting  | 37.1    | 8.0   | 2.2%     | 44.8    | 2.3   | 5.1%     |
| SSI* France            | 704.5   | 58.5  | 8.3%     | 702.8   | 62.7  | 8.9%     |
| SSI* Europe            | 170.5   | 5.2   | 3.0%     | 210.7   | 17.1  | 8.1%     |
| Axway                  | 182.2   | 18.5  | 10.2%    | 171.2   | 20.2  | 11.8%    |
| Total Group            | 1,094.3 | 83.0  | 7.6%     | 1,129.5 | 102.3 | 9.1%     |

\*SSI: Systems & Solutions Integration \*\*PRO: Profit from recurring operations



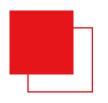


## **Balance Sheet**

| 31/12         | 31/12   |
|---------------|---|
| 2009          | 2008  |
| 356.6         | 372.7   |
| 23.1          | 26.4  |
| 40.4          | 41.0  |
| 420.1         | 440.1   |
|               |   |
| 333.9         | 401.5   |
| -334.9        | -375.1  |
| -1.0          | 26.4  |
| <i>1</i> 10 1 | 466.5   |
|               | 2009<br>356.6<br>23.1<br>40.4<br>420.1<br>333.9<br>-334.9 |

|                    | 31/12 | 31/12 |
|--------------------|-------|-------|
| €m                 | 2009  | 2008  |
| Equity             | 281.7 | 268.3 |
| Net financial debt | 137.4 | 198.2 |
| CAPITAL INVESTED   | 419.1 | 466.5 |

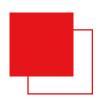




## Shareholders' Equity

|   | M€     |
|---|--------|
| Position at 31 December 2008                                    | 268.3  |
| Dividends   | - 19.3 |
| Net profit - Group share  | 27.2   |
| Capital increase through exercise of share subscription options | 1.2    |
| Acquisition or disposal of treasury shares                      | 0.8    |
| Share-based payments  | 0.3    |
| Actuarial differences   | - 0.2  |
| Change in financial instruments                                 | 1.0    |
| Translation adjustments   | 2.4    |
| Position at 31 December 2009                                    | 281.7  |

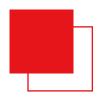




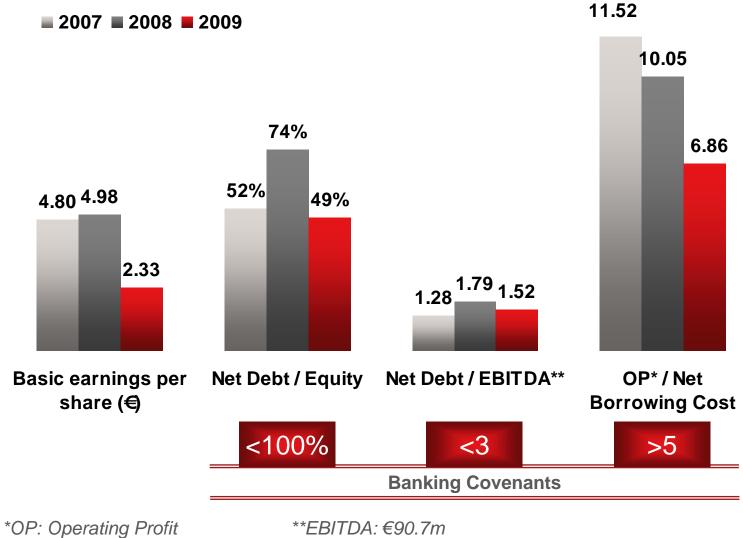
## Changes in Net Debt

| €m   | 2009  | 2008   |
|--|-------|--------|
| Net debt at beginning of period (A)                    | 198.2 | 130.3  |
| Cash from operations before changes in working capital | 94.6  | 108.4  |
| Income taxes paid                                      | -32.2 | -29.3  |
| Changes in working capital requirements                | 50.2  | -2.8   |
| Net cash flow from operating activities                | 112.6 | 76.3   |
| Net cash used in investing activities                  | -12.0 | -12.7  |
| Net interest paid                                      | -9.4  | -10.7  |
| Free cash flow   | 91.2  | 52.9   |
| Impact of changes in consolidation scope               | -8.8  | -101.6 |
| Dividends paid   | -19.3 | -19.3  |
| Capital increases in cash                              | 1.2   | 0.8    |
| Other changes  | -3.9  | -      |
| Total net change for the period (B)                    | 60.4  | -67.2  |
| Effect of foreign exchange rate changes (C)            | 0.4   | -0.7   |
| Net debt at period-end (A-B+/-C)                       | 137.4 | 198.2  |





### **Financial Ratios**



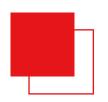


\*\*EBITDA: €90.7m

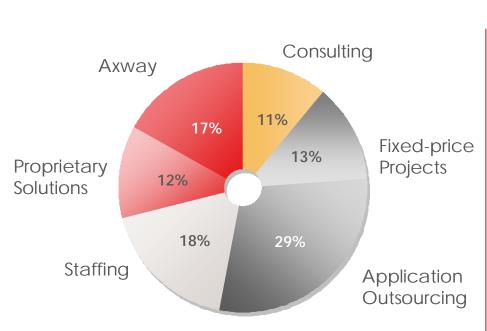
# Agenda

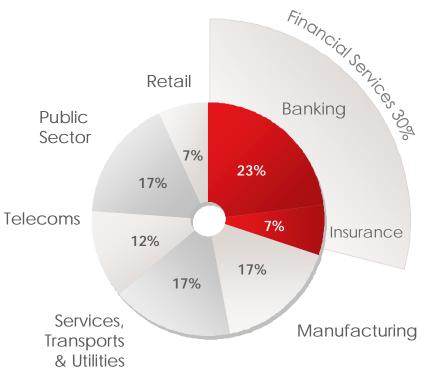
- 2009 Achievements
- **■** Complementary Information
- New Wins and Commentary
- Strategy and Outlook



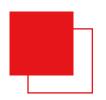


## Business Sector & Vertical Market Positioning

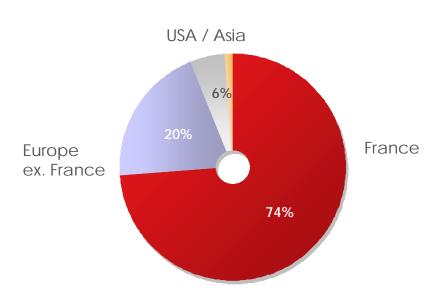








## Strong Positioning in France



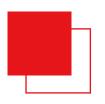
Switzerland
Italy Benelux
United Kingdom
Spain

5%
France

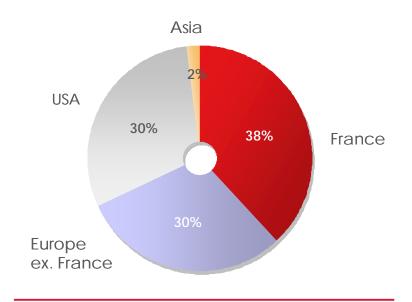
Revenue: Sopra Group & Axway

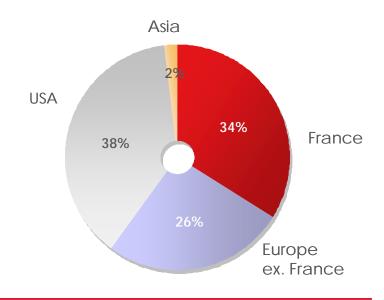
Sopra Group Revenue (ex. Axway)





## Axway: Balanced Geographies

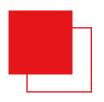




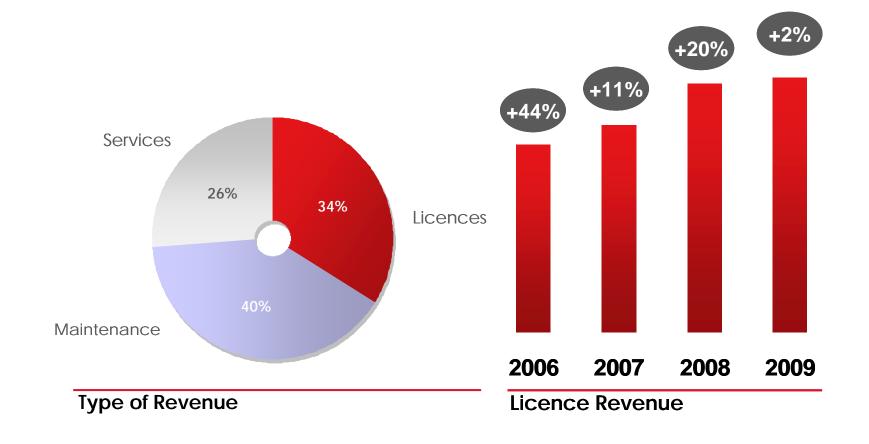
**Axway Revenue** 

Axway Revenue (\$1=1€)

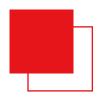




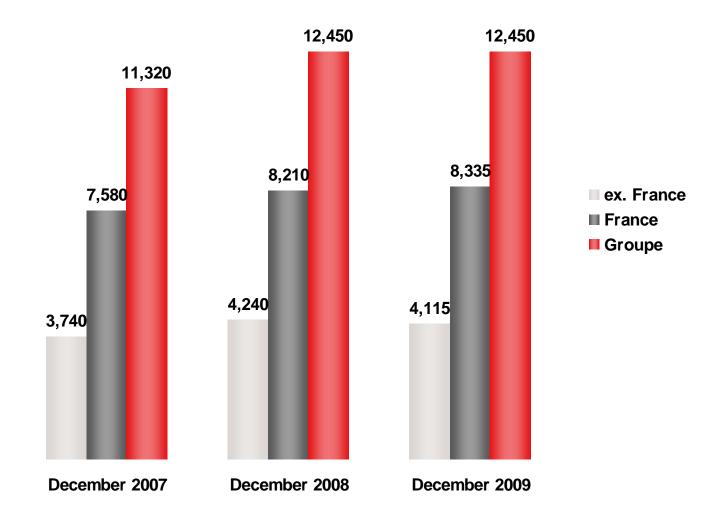
## Axway: Focus on Revenue







## Workforce (excluding contractors)

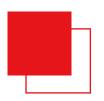




# Agenda

- 2009 Achievements
- Complementary Information
- New Wins and Commentary
- Strategy and Outlook





## Taking Market Share (1/3)

#### Utilities

- EDF
- **GDF-SUEZ**
- **■** Scottish Power

#### Financial Services

- NAG, Tesco Finance, First Data Corp (UK)
- ING Direct, Allianz (Spain)

#### Public Sector

- Large Ministry Offices (France)
- NHS Scotland (UK)
- SOGEI (Italy)

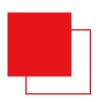
#### Manufacturing

- **■** Thales
- EADS Airbus, Eurocopter, Astrium

#### Retail

- **■** Groupe Mulliez
- Casino
- Mercadona (Spain)





## Taking Market Share (2/3)

#### Large Public Sector Projects

- Additional waves of Chorus
- ONP win (Opérateur national de paye)
- **■** Exchange systems in place with Axway

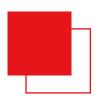
#### Large Banking Projects and Sopra Group Solutions

- Payment factories for Société Générale, Transactis
- Credit factories for large banking groups
- International roll-outs

#### From Application Management to Application Outsourcing

- La Redoute
- BNP Paribas, Société Générale, Crédit Agricole
- Social, insurance, retirement: RSI, CNAM, AGEFOS, ACCOSS
- **■** Easyjet
- **■** France Loisirs





## Taking Market Share (3/3)

- Testing Success for the new offering
  - "Triple Star Award"
  - EDF
  - Virgin Media
  - Dalkia
  - **■** Eurocopter
- STIE Success
  - Airbus, flight simulator
  - **■** Thales, Avionics
  - International extensions
- Sopra Group Solutions
  - Roche, Vinci Park (Pleïades)
  - Carrefour Property (Altaïx)





## Changes in Client Demand

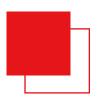
- Industrialisation
- Supplier Consolidation
- Rationalisation
- Mergers
- Cost Cutting

**Driving large programmes and outsourcing** 

- New Technologies
- New Utilisation
- Competitive Advantage
- Cost Cutting







### Pursuing the Transformation Programme

- Transformation of offerings and business lines
  - Road map the future and reinforce the present
- Confirmation of economic segments and large accounts
  - Reinforcement of internal governance
  - Selection of accounts and segments with high potential
- Industrialisation the entire production chain
  - Methods Tools
  - **■** Service Centres
  - Quality
- Human resources governance adapted
  - Prepare career plans at 3-year intervals
  - Anticipate needs by business unit and globally
  - Qualitative reinforcement
  - Accelerated training



# Agenda

- 2009 Achievements
- Complementary Information
- New Wins and Commentary
- Strategy and Outlook





## A Strategy in Motion

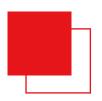
A year dominated by the initiative to separate Sopra Group and Axway



### Strategic Initiative: Axway Spin-off

- Complete operational autonomy in place
- Infrastructure/functional autonomy well-advanced
- Spin-off procedures advancing as planned
- Mode: attribution of Axway shares to Sopra Group shareholders and simultaneous listing on Euronext
- Sopra Group would retain a 15% stake in Axway
- This operation would be subject to the approval of Sopra Group's shareholders and, in the absence of unfavourable conditions, may be carried out in the final quarter of 2010, on the basis of the interim financial statements for the six-month period ended 30 June 2010

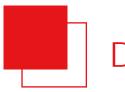




## Axway's Offering

- Axway is the world-wide leader of "Business Interaction Networks"
- Platform guarantees, secures and governs all electronic exchanges necessary to an enterprise
  - Internally: factories, depots, sales points, mother companies, subsidiaries, etc.
  - **■** Externally: clients, suppliers, government, etc.
  - **■** Between IT applications
  - In multiple modes: Files, B2B/EDI, eMail, Services, EAI, etc.
- Offerings under research for OnDemand or Mobile (iPhone, etc.) needs

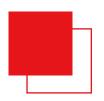




### Distribution

- Global Geographic Coverage
  - Undeniable leader in Europe
  - Major player and strong growth in the US
  - **■** Established partner in Asia
- Quality approach specific to Finance and Supply Chain verticals worldwide
- Leadership and potential attracts more and more integration and distribution partners

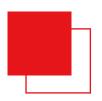




## Marketing, R&D, Support

- Savoir-faire recognised by leading industry analysts
  - Leader in Gartner Group's MFT, B2B, and eMail "Magic Quadrants"
- Onshore/offshore infrastructure in place, capable of optimising maintenance, support and innovation

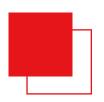




## **G&A** and Management

- Systems complete, autonomous, world-wide and specific to a software developer
  - **■** Finance, Legal, HR, etc.
- International, highly qualified management team with M&A experience
  - **■** Viewlocity
  - **■** Cyclone Commerce
  - Atos/Actis
  - **■** Tumbleweed





## For Sopra Group ex. Axway

- A strategy in motion, designed to adapt to changing client demand and to play a role in market consolidation when the time is right
- Optimisation, rationalisation and continued industrialisation
- Capitalise on strengths
  - On the current business divisions, including Sopra Group Solutions
  - On the positioning in targeted vertical market segments
  - On the strong position in France



# Outlook

- Sopra Group forecasts positive organic growth and a slight improvement in its current operating margin
- Axway forecasts positive organic growth and a slight improvement in its current operating margin





Questions?