

FINANCIAL SERVICES ANALYST DAY

MARCH 2022

Sopra Steria Financial Services Platform in UK



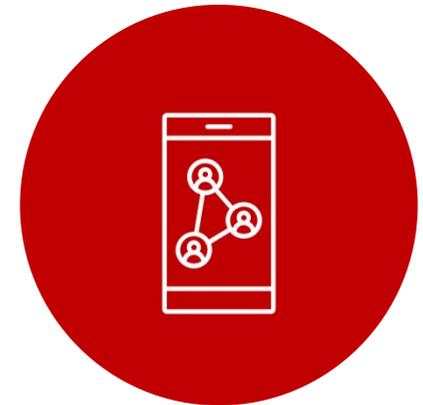
/ The Opportunity



**CITIZEN
DEBT**



**CONSUMER
DEBT**



**FINANCIAL
SERVICES**

A Unique Proposition

FCA Regulated Financial Services

- Debt Management
- End 2 End Financial Services



Our Vision

Treating customers fairly to enable good customer outcomes

Collaborative, client-focused partnership

Focus on Ethics
- affordability, vulnerability and financial wellbeing

Anticipate payment default, avoiding later stage debt

Treating debtors as people, rather than as debts

Using AI and analytics to understand customer
behaviour

Modular and scalable services, to handle the peaks and
troughs of seasonality

Supporting Client Growth



Go-To-Market Agility: Bringing new products to market quickly



Customer Centricity: Build customer loyalty and retention for sustainability and resilience



Business Resilience: Protect brand reputation and understand and embed regulatory compliance

Debt Resolution Services Framework: First Milestone



We've been awarded a place
on **Crown Commercial
Service's Debt Resolution
Services** framework.

[Read more >](#)

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 Sopra Banking
Software

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Thanks

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